# AGENDA

## DAY 1 – MONDAY OCTOBER 21ST, 2019

<table>
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<tr>
<th>Time</th>
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<tbody>
<tr>
<td>7:35 AM - 8:35 AM</td>
<td>Registration &amp; Refreshments</td>
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</table>
| 8:35 AM - 8:45 AM | Chair's Opening Remarks  
BILLY INGRAM, Director of Lean Product Development, Interface |
| 8:45 AM - 9:20 AM | KEYNOTE: Developments in Lean & OpEx  
Room 1 | Turning Passion Into Profit: The Transformation Journey that can Save your Business  
ED MAGEE, EVP Operations, Fender |
| 9:20 AM - 9:55 AM | KEYNOTE: Advanced Production Strategies  
Room 1 | Supervising and Managing Complex Manufacturing Environments with Multi-Functional Business Elements  
LUIS FUENTES, Director of Manufacturing Engineering, Boston Scientific |
| 10:00 AM - 10:35 AM | SOLUTION SPOTLIGHTS: Developments in Lean & OpEx  
Room 1 | Delivering Exceptional Manufacturing Performance in Transformational Times  
PHIL MCINTYRE, Managing Director, Client Development & Marketing, Performance Solutions by Milliken |
| 10:35 AM - 11:25 AM | iSolve Meetings & Networking Refreshments |
| 11:25 AM - 12:00 PM | CASE STUDIES: Leadership & Workforce Development  
Room 1 | The Perfect Exit – The Importance of a Good Company Succession Plan and How it can provide Wonderful Benefits for the Company, Employees and Greater Profits  
KEN BAKER, CEO, NewAge Industries, Inc. |
| Room 2 | The Herman Miller Performance System Story and the Development of the Next Generation of Operations Leaders  
RAYMOND MUSCAT, Industry Director, University of Michigan, Tauber Institute for Global Operations |
| 12:05 PM - 12:40 PM | SOLUTION SPOTLIGHTS: Future Technologies & IoT  
Room 1 | Smashing Quality Limits with Digital Transformation  
MIKE JAMES, Chair, Board of Directors, ATS Global |
| Room 2 | Finding New Improvement Opportunities in your Business  
MICHAEL GEORGE, Partner, Chartwell Consulting |
<table>
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<tr>
<th>Time</th>
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<tr>
<td>12:40 PM - 1:40 PM</td>
<td>Networking Lunch</td>
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| ROUNDTABLE led by BCI Global | Manufacturing Footprint and Supply Chain Optimization in Uncertain Times  
Moderator: RENÉ BUCK, CEO, BCI Global |
| ROUNDTABLE led by Competitive Solutions | Process Based Leadership®: Deploying a Robust Tier Management System that Guarantees Clarity, Connectivity, and Consistency  
Moderator: SHANE YOUNT, President, Competitive Solutions, Inc. |
| 1:40 PM - 2:15 PM | CASE STUDIES: Developments in Lean & OpEx                                |
| Room 1        | Selective Implementation                                                 |
|               | MATTHEW PATRICK, Director of Operations, Industrial Kiln & Dryer         |
|               | CASE STUDIES: Future Technologies & IoT                                  |
| Room 2        | Aerospace 4.0: Next Era for Commercial Aircraft Manufacturing Ecosystem  |
|               | DR. DAVID PRITCHARD, Associate Professor/Aviation Researcher, State University of New York Empire State College |
| 2:20 PM - 2:55 PM | SOLUTION SPOTLIGHTS: Future Technologies & IoT                           |
| Room 1        | Gaining the Digital Edge                                                 |
|               | JOSH FIORENZA, Vice President – IoT North America, Atos                  |
| Room 2        | The Transformation of Industrial Operations, the Thinking Machine         |
|               | and the Augmented Human                                                  |
|               | PAUL BORIS, EVP & CRO, Praemo                                             |
| 3:00 PM - 3:35 PM | CASE STUDIES: Leadership & Workforce Development                        |
| Room 1        | The FAME Apprenticeship Model: Building Global Best Entry-Level          |
|               | Multi-Skilled Technicians                                                |
|               | GARDNER CARRICK, Vice President, National Association of Manufacturers    |
|               | CASE STUDIES: Future Technologies & IoT                                  |
| Room 2        | The Fourth Industrial Revolution: Implementation and Research Trends     |
|               | DR. NOURREDINE BOUBEKRI, Professor of Engineering Technology,              |
|               | University of North Texas                                                |
| 3:35 PM - 4:25 PM | iSolve Meetings & Networking Refreshments                                |
| 4:25 PM - 5:00 PM | KEYNOTE: Developments in Lean & OpEx                                    |
| Room 1        | Successful Lean Transformation - The Role of Leadership                  |
|               | KEN GUITY, Executive Advisor - Business Transformation, MacLean-Fogg Company |

See the full agenda with session abstracts at www.manufacturing-summit.com/program-2019
### 5:00 PM - 5:45 PM  
**PANEL DISCUSSION: Leadership & Workforce Development**

**Room 1**  
**How can you Build a Workforce for the Future?**  
- **BILLY INGRAM**, Director of Lean Product Development, *Interface*  
- **LUIS FUENTES**, Director of Manufacturing Engineering, *Boston Scientific*  
- **MIKE QUINN**, VP of Operations, *Rio Grande*  
- **PAUL UNITAS**, Director of Manufacturing - Cleaning, *The Clorox Company*

### 5:45 PM - 5:50 PM  
**Chair’s Closing Remarks**  
- **BILLY INGRAM**, Director of Lean Product Development, *Interface*

### 5:50 PM - 6:50 PM  
**3rd Annual American Manufacturing & Supply Chain Awards 2019**

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### DAY 2 – TUESDAY OCTOBER 22ND, 2019

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| 8:55 AM - 9:00 AM | **Chair’s Opening Remarks**  
- **BILLY INGRAM**, Director of Lean Product Development, *Interface* |
| 9:00 AM - 9:35 AM | **KEYNOTE: Leadership & Workforce Development**  
- **Room 1**  
  **Achieving Empowerment via Skill Blocks**  
  - **PAUL UNITAS**, Director of Manufacturing - Cleaning, *The Clorox Company* |
| 9:35 AM - 10:10 AM | **SOLUTION SPOTLIGHT: Leadership & Workforce Development**  
- **Room 1**  
  **Process Based Leadership®: Deploying a Robust Tier Management System that Guarantees Clarity, Connectivity, and Consistency**  
  - **SHANE YOUNT**, President, *Competitive Solutions, Inc.* |
| 10:10 AM - 10:45 AM | **KEYNOTE: Developments in Lean & OpEx**  
- **Room 1**  
  **Driving Large-Scale Transformations in Efficiency, Performance and Quality**  
  - **JEFF WILKERSON**, Lean Advisor, Innovation & Technology Division, *Caterpillar Inc.* |
| 10:45 AM - 11:35 AM | iSolve & Networking Refreshments                                      |
| 11:35 AM - 12:10 PM | **SOLUTION SPOTLIGHTS: Future Technologies & IoT**  
- **Room 1**  
  **Global Operations – Factory of the Future**  
  - **ADRIAN WOOD**, Director, Strategic Business Development, *Dassault Systèmes*  
  **SOLUTION SPOTLIGHTS: Developments in Lean & OpEx**  
- **Room 2**  
  **Understanding Commonality Between Navy Seal Missions and Crisis Management**  
  - **THOMAS KOWAL**, Vice President, Business Development, *Seraph*  
  - **JIM FOREMAN**, Sales Team Lead, *MATBOCK* |
12:15 PM - 12:50 PM  
**CASE STUDIES: Developments in Lean & OpEx**

- **Room 1**  
  Socially Responsible Innovation through Lean Six Sigma  
  BILLY INGRAM, Director of Lean Product Development, **Interface**

- **Room 2**  
  Digital Manufacturing - Making Customized Products Possible  
  THOMAS COLE, Former Vice President - DIS Operations & Global Expansion, **Dentsply Sirona** (Previously)

12:50 PM - 1:50 PM  
**Networking Lunch**

1:50 PM - 2:25 PM  
**SOLUTION SPOTLIGHTS: Future Technologies & IoT**

- **Room 1**  
  Digitizing your Manufacturing: Using Smart Data to Drive Business Outcomes  
  RICK DIEFENDERFER, Partner, **CGN Global**

- **Room 2**  
  How to Avoid and Defend Legal Disputes in Global Manufacturing  
  ROSEMARY COATES, Executive Director, **Reshoring Institute**

2:30 PM - 3:05 PM  
**CASE STUDIES: Developments in Lean & OpEx**

- **Room 1**  
  Greenfield Global’s Path to Business Excellence  
  CONNIE DEYO, VP Business Excellence, **Greenfield Global**

- **Room 2**  
  Using Apprenticeship Programs: The Workforce Challenges of Finding and Attracting Talent  
  MIQUELA CRAYTOR, Executive Director, Manufacturing and Industrial Innovation Council, **New York City Small Business Services**

3:10 PM - 3:45 PM  
**CASE STUDIES: Leadership & Workforce Development**

- **Room 1**  
  Strategic Planning in a Millennial World  
  MIKE QUINN, VP of Operations, **Rio Grande**

- **Room 2**  
  Chair’s Closing Remarks  
  BILLY INGRAM, Director of Lean Product Development, **Interface**

**DAY 3 – TUESDAY OCTOBER 23RD, 2019**

7:45 AM - 1:00 PM  
**NASA Johnson Space Center Tour**

See the full agenda with session abstracts at www.manufacturing-summit.com/program-2019